

Bryan Lutgen
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Summary

Web and Marketing specialist with diverse experience with multiple systems such as Java, CSS, HTML, Microsoft Office, QuickBooks, Photoshop, video editors, and content management systems.

Experience

Wheelbound Productions

Oct 2014 - Current

Owner

- Web Design / Marketing / Technical Support
- www.Wheelbound.net



Montana Jack's Outpost

May 2015 - Sept 2015

Marketing-Director

- Oversee and manage all marketing campaigns for company
- Supervise employees



McGarvey|Anderson, PLLC

Aug 2014 - Dec 2014

Chief Information Officer (CIO)

- Hired to transition the company to the digital age, oversee and manage all marketing campaigns for company

Market Source

May 2014 - Aug 2014

Store Manager

- Sold mobile phones for Verizon, AT&T, and other companies
- Supervise Employees



Kalispell Regional Medical Center

2012 - 2012

Digital Marketing Internship

- Unpaid-Internship as Digital Marketing Specialist
- Helped improve the name of the company through online applications.



Wal-Mart Super Center
Night Stocker/People Greeter

2010 - 2012



Voted best customer service associate

- Greeted each customer as if they were our most important customer
- Stalked shelves for first year
- Second year as a door greeter, but assisted Wal-Mart Security at night

Teletech
Training Coach / CSR

2005 - 2009



- Trained new employees that completed the 2 week introductory course
- Educated staff with up to date information and procedures
- Saved BoA over \$500K over the course of 3 years in money laundering cases

Great Falls Tribune
Owner

2004 - 2005



Independent business owner for Bigfork, Columbia Falls, Hungry Horse, and West Glacier.

- Delivered to individual customers
- Delivered bulk paper to various companies
- Managed rented newspaper dispensers
- Traveled 250 miles every day for deliveries

Jim Downen's Nissan, Mazda, Subaru
Web Designer / Receptionist / Aftermarket Parts Specialist

2003 - 2004



- Updating local company website with current vehicle listings
- Helped create www.nissanusa.com with other designers remotely
- Provided consultation and installs with all aftermarket products
- Performed various receptionist duties

Stream International
Manager/CSR

2000 - 2003

Started as a Customer Service Representative and worked my way up to Manager with Microsoft



- CSR with Qwest Communications
- Received training and got my A+ certification
- Transferred to MSN as CSR and got promoted as Manager
- Layoffs forced all employees out of MSN, but I was able to transfer to the HP division to work as a CSR to help customers resolve printer issues
- Was able to join the engineering team with HP and helped create the HP Deskjet D2460

Education

Google	Analytics Certification	2014
U of M	MIS Degree	2012 - 2014
FVCC	AS Degree	2010 - 2012
Stream University	A+ Certification	2002
Red Eagle	Pilot Education	2002
CFHS	H.S. Diploma	2002

Software skills

- HTML
- CSS
- Java Programming
- PHP
- QuickBooks
- Adobe Photoshop
- Adobe Captivate
- Multiple Content Management Systems
- Microsoft
 - Excel
 - Expression
 - SQL Server
 - PowerPoint
 - Visio
 - Visual Basic
 - Word
 - Works

Hardware Skills

- PC repair
- Laptop repair
- Tablet repair
- Phone repair
- Small printer repair
- Large printer repair
- All in one repair
- Fax machine repair